

# State of South Dakota



## OFFICE OF THE SECRETARY OF STATE

### Certificate of Authority Foreign Business

ORGANIZATIONAL ID# FB037936

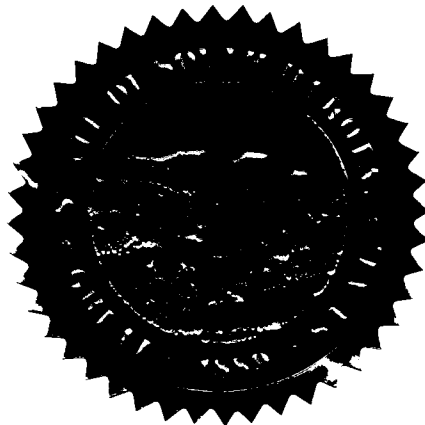
I, **Jason Gant**, Secretary of State of the State of South Dakota, hereby certify that the Certificate of Authority of

SERVICENOW, INC.

duly signed and verified, have been received in this office and are found to conform to law.

**ACCORDINGLY**, and by virtue of the authority vested in me by law, I hereby issue this Certificate of Authority and attach hereto a duplicate of the Certificate of Authority.

**IN TESTIMONY WHEREOF**,  
I have hereunto set my hand and  
affixed the Great Seal of the  
State of South Dakota, at Pierre,  
the Capital, this 06/30/2014.



**Jason M. Gant**  
Secretary of State

7/3/2014 4:15:30 PM  
Change ID: 1181694




7. The names and business addresses of its principal officers and directors. Please place a check mark next to the name if the principal officer serves as a director.

<input checked="" type="checkbox"/>	Frank Slooman	3260 Jay Street	Santa Clara	<input type="checkbox"/> CA	<input type="checkbox"/> 95054
	President	Street Address	City	State	ZIP+4
<input checked="" type="checkbox"/>	Fred Luddy	4810 Eastgate Mall	San Diego	<input type="checkbox"/> CA	<input type="checkbox"/> 92121
	Vice President	Street Address	City	State	ZIP+4
<input type="checkbox"/>	Robert Specker	3260 Jay Street	Santa Clara	<input type="checkbox"/> CA	<input type="checkbox"/> 95054
	Secretary	Street Address	City	State	ZIP+4
<input type="checkbox"/>	Michael P. Scarpelli	3260 Jay Street	Santa Clara	<input type="checkbox"/> CA	<input type="checkbox"/> 95054
	Treasurer	Street Address	City	State	ZIP+4
<input type="checkbox"/>	Paul Barber	3260 Jay Street	Santa Clara	<input type="checkbox"/> CA	<input type="checkbox"/> 95054
	Director	Street Address	City	State	ZIP+4
<input type="checkbox"/>	Ronald Codd	3260 Jay Street	Santa Clara	<input type="checkbox"/> CA	<input type="checkbox"/> 95054
	Director	Street Address	City	State	ZIP+4
<input type="checkbox"/>	Jeffrey Miller	3260 Jay Street	Santa Clara	<input type="checkbox"/> CA	<input type="checkbox"/> 95054
	Director	Street Address	City	State	ZIP+4

The application must be signed by an authorized officer of the corporation.

Dated 10/16/14



(Signature of an authorized officer)

Robert Specker

(Printed Name)

General Counsel and Secretary

(Title)

**By signing this form, you agree to have both the fee and the form processed electronically. A fee of up to \$40 will be assessed for returned payments.**

# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "SERVICENOW, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWENTY-NINTH DAY OF MAY, A.D. 2014.

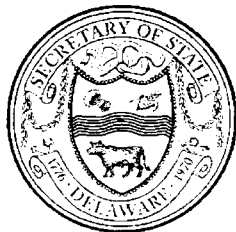
AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.

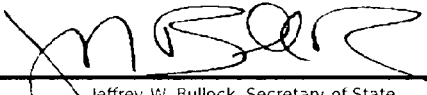
AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

5111469 8300

140746210

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 1408106

DATE: 05-29-14



# Secretary of State

**Jason M. Gant**

State Capitol | 500 E. Capitol Ave. | Pierre, South Dakota 57501 | sdsos@state.sd.us | sdsos.gov

**Return To:** SERVICENOW MICHELE GALPER  
4810 EASTGATE MALL  
SAN DIEGO, CA 92121

**From:** Secretary of State Jason M. Gant  
Corporations Division

**Filing Date:** 06/30/2014

**Re:** SERVICENOW, INC. (FB037936)  
Certificate of Authority

The documents on behalf of SERVICENOW, INC. have been received and filed. Attached is the Certificate along with a receipt for the filing fee of \$750.00. Below is a summary of the transaction.

Remitter	Address	Amount Paid
SERVICENOW MICHELE GALPER	4810 EASTGATE MALL SAN DIEGO, CA 92121	\$750.00
<b>Total:</b>		<b>\$750.00</b>

Description	Invoice Date	Qty	Receipt #	Subtotal
Certificate of Authority	07/03/2014	1	214277	\$750.00
<b>Total:</b>				<b>\$750.00</b>

**Administration**

Tel: (605) 773-3537  
Fax: (605) 773-6580

**Corporations**

Tel: (605) 773-4845  
Fax: (605) 773-4550

**Uniform Commercial Code**

Tel: (605) 773-3537  
Fax: (605) 773-6580



2015

## ANNUAL REPORT

FILE DATE 8/27/2015

Enter Filing Year

## FOREIGN

RECEIPT NO 331266

Secretary of State Office  
500 E Capitol Ave  
Pierre, SD 57501  
(605)773-4845

SDCL 47-27-18, 59-11-24

Please Type or Print Clearly In Ink

FILING FEE: \$50.00 Make check payable to SECRETARY OF STATE

Telephone # \_\_\_\_\_

## 1. Corporate Name and Address:

FB037936

SERVICENOW, INC.

2. The jurisdiction under whose law it is formed DELAWARE

## 3. The address of the principal executive office (business address).

3260 JAY STREET	SANTA CLARA	CA	95054
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Actual Street Address or Rural Route Box Number	City	State	ZIP+4
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4810 EASTGATE MALL	SAN DIEGO	CA	92121
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Mailing Address, if Different from Street Address	City	State	ZIP+4
---	------	-------	-------

Email Address (Optional)

## 4. The name of the South Dakota Registered Agent

Agent Name: C T CORPORATION SYSTEM

319 S. COTEAU STREET	PIERRE	SD	57501-3108
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Actual Street Address or Rural Route Box Number in This State	City	State	ZIP+4
---	------	-------	-------

Mailing Address in This State, if Different from Street Address	City	State	ZIP+4
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Email Address (Optional)

## 5. The names and business addresses of its principal officers and directors. Please place a check mark next to the name if the principal officer serves as a director.

<input checked="" type="checkbox"/>	FRANK SLOOTMAN	3260 JAY STREET	SANTA CLARA	CA	95054
	President	Actual Street Address	City	State	ZIP+4

<input checked="" type="checkbox"/>	FRED LUDDY	4810 EASTGATE MALL	SAN DIEGO	CA	92121
	Vice President	Actual Street Address	City	State	ZIP+4

<input type="checkbox"/>	ROBERT SPECKER	3260 JAY STREET	SANTA CLARA	CA	95054
	Secretary	Actual Street Address	City	State	ZIP+4

<input type="checkbox"/>	MICHAEL SCARPELLI	3260 JAY STREET	SANTA CLARA	CA	94054
	Treasurer	Actual Street Address	City	State	ZIP+4



PAUL BARBER

3260 JAY STREET

SANTA CLARA

CA

95054

Director

Actual Street Address

City

State

ZIP+4

No person may execute this report knowing it is false in any material aspect. Any violation is subject to a civil penalty.

Dated 08/27/2015

Signature Accepted Electronically

(Signature of an Authorized Person)

Email \_\_\_\_\_

MATTHEW KELLY

(Optional)

(Printed Name)

\*By signing this form you agree to have both the fee and the form processed electronically.  
A fee of up to \$40 will be assessed for returned payments.

8/27/2015 4:23:24 PM

2016

Enter Filing Year

Secretary of State Office  
500 E Capitol Ave  
Pierre, SD 57501  
(605)773-4845

ANNUAL REPORT  
**FOREIGN CORPORATION**

SDCL 59-11-24, 24.1

Please Type or Print Clearly In Ink

**FILING FEE: \$50.00** Make check payable to SECRETARY OF STATE

FILE DATE 4/25/2016

RECEIPT NO 408484

## 1. Corporate ID and Name:

FB037936

Enter Corporate ID

SERVICENOW, INC.

Enter Corporate Name

2. The jurisdiction under whose law it is formed DELAWARE

## 3. The address of the principal executive office (business address).

2225 LAWSON LANE	SANTA CLARA	CA	95054
Actual Street Address or Rural Route Box Number	City	State	ZIP+4
4810 EASTGATE MALL	SAN DIEGO	CA	92121
Mailing Address, if Different from Street Address	City	State	ZIP+4

## 4. The name of the South Dakota Registered Agent

Agent Name: C T CORPORATION SYSTEM

319 S. COTEAU STREET	PIERRE	SD	57501-3108
Actual Street Address or Rural Route Box Number in This State	City	State	ZIP+4
Mailing Address in This State, if Different from Street Address	City	State	ZIP+4

## 5. The names and business addresses of its principal officers and directors (governors). If, pursuant to SDCL 47-1A-732(1), the board of directors has been eliminated, list the names of the shareholders.

<input checked="" type="checkbox"/> FRANK SLOOTMAN	2225 LAWSON LANE	SANTA CLARA	CA	95054
President	Actual Street Address	City	State	ZIP+4

<input checked="" type="checkbox"/> FRED LUDDY	4810 EASTGATE MALL	SAN DIEGO	CA	92121
Vice President	Actual Street Address	City	State	ZIP+4

<input type="checkbox"/> ROBERT SPECKER	2225 LAWSON LANE	SANTA CLARA	CA	95054
Secretary	Actual Street Address	City	State	ZIP+4

<input type="checkbox"/> MICHAEL SCARPELLI	2225 LAWSON LANE	SANTA CLARA	CA	94054
Treasurer	Actual Street Address	City	State	ZIP+4

<input type="checkbox"/> PAUL BARBER	2225 LAWSON LANE	SANTA CLARA	CA	95054
Director	Actual Street Address	City	State	ZIP+4

No person may execute this report knowing it is false in any material aspect. Any violation is subject to a civil penalty (SDCL 47-1A-129).

Dated

Signature Accepted Electronically  
\_\_\_\_\_  
(Signature of an Authorized Person)  
**MATTHEW C KELLY**  
\_\_\_\_\_  
(Printed Name)

\*By signing this form you agree to have both the fee and the form processed electronically.  
A fee of up to \$40 will be assessed for returned payments.

4/25/2016 12:37:39 PM